

AME VIC Event

25 March 2010

Understanding Value from the Customers

Perspective



When

Thursday
25th March 2010
6:30 - 8:00pm

Where

Yarra Yarra Golf Club
567 Warrigal Road
Bentleigh East
VIC 3165

Pricing

Members
\$55.00

Non-members
\$80.00

Price includes GST

Register by

22nd March 2010

Leadership in operational excellence

PO Box 193
Surrey Hills VIC
3127 Australia

T 1300 AME AUS
F +61 3 9898 0249
ame@pams.org.au

www.ame.org.au

Defining what may well be your organisation's most significant strategic advantage

In a global and competitive marketplace your organisation's most significant strategic advantage may well be how well you are able to understand, define and meet the specific needs of both your internal and external customers. The AME invites you to investigate together, the business improvement opportunities on offer from a renewed focus on "Value".

This is the first of a series of presentations throughout 2010 exploring principals and thought processes for guiding the implementation of Lean manufacturing tools.

The AME invites you to investigate the business improvement opportunities that are potentially on offer from a renewed focus on "Value" that your customers are prepared to pay for, and its definition as a starting point for developing a successful improvement strategy.

Matthew Wall is a Manufacturing Manager at Boeing Aerostructures Australia. Located at the Fisherman's Bend site in Melbourne, Matthew is part of the team that manufactures aerodynamic control surfaces and high lift devices for the Boeing 787 Dreamliner. Matthew brings considerable hands on experience in the application of Lean methods to obtain operational improvements.

If you're serious about changing or improving the culture in your business, do not miss this event!



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Registration Form

DELEGATE DETAILS

Title: (please circle) Mr / Ms / Dr / Prof / Other

Name: _____

Preferred name: (for name badge) _____

Organisation: _____

Position: _____

Email: _____

Phone/Mobile: _____

PAYMENT METHOD

Online: www.ame.org.au

Fax: 03 9898 0249 Phone: 1300 AME AUS

Post: AME, PO Box 193, Surrey Hills, Victoria 3127, Australia

CREDIT CARD DETAILS

Card type: (please circle) **Mastercard** **Visa** **Amex**

Credit Card No: _____

Card Expiry: / Amount being paid: (\$) _____

Name on credit card: _____

Signature: _____ Date: _____

You will receive an emailed confirmation of your registration (faxed or mailed registrations may take one working day). If you don't receive a confirmation please contact us on 1300 AME AUS.

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