

# AME NSW Event

27 April 2010

## Lean Learning Day



**When**  
Tuesday  
27th April 2010  
8:30am - 4:30pm

**Where**  
Department of Industry  
& Investment NSW  
(formerly Department of State  
and Regional Development)

Parramatta Business Centre  
Level 2, 470 Church Street  
North Parramatta NSW 2151

**Pricing**  
Members  
\$95.00  
Non-members  
\$190.00

Non-members - Join AME  
and pay only \$30.00 to  
attend this briefing

Price includes GST

**Register by**  
23rd April 2010

### Leadership in operational excellence

PO Box 193  
Surrey Hills VIC  
3127 Australia

T 1300 AME AUS  
F +61 3 9898 0249  
ame@pams.org.au

[www.ame.org.au](http://www.ame.org.au)

### Education and case studies to support your journey to excellence

AME NSW presents yet another Lean Learning Day. Sarah Adams, President of AME NSW is developing a great program to bring together practitioners who are striving for continuous improvement. Please find the copy of the event program on the following page.

This event is supported by Industry & Investment NSW. For more information on programs available to assist your business go to [www.smallbiz.nsw.gov.au](http://www.smallbiz.nsw.gov.au).

*If you're serious about changing or improving the culture in your business, do not miss this event!*



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Time	Stream 1	Stream 2
0830 – 0900	Registration & Coffee	
0900 – 0915	Introduction	
0915 – 1045	<p><b>Better Practices for Manufacturing Companies</b> Carla Geddes Practicon</p> <p>Carla will cover some of the best practices in Australian businesses. There are many examples of Best Practices from other parts of the world. It is time to look closer to home for some of the things that Australian companies are doing to make or keep them globally competitive.</p>	<p><b>Lean Office Demystified</b> Brian Levitan Lean Australia</p> <p>Brian will cover the three imperatives of lean thinking; how to identify and eliminate office wastes; how to focus on what gets way of work (90% of the problem) rather than what people do (5% of the problem), and how to create a visual workplace which is self directing.</p>
1045 – 1100	Morning Tea	
1100 – 1215	<p><b>Leader Standard Work</b> Doug Fisk Corporate Partners</p> <p>We know every leader has processes to manage... we also know very few organisations do this well. Doug will show how the best apply cross functional and individual discipline to ensure objectives are met. Practical handouts will be provided for all attendees so that on returning to their workplaces they can make a difference and apply the principles of "learn, do, model, teach and mentor".</p>	<p><b>Shop Floor Knowledge Transfer</b> Sarah Adams AME Chapter President</p> <p>Presentation will cover visual work instructions (standardised work), assessment tools and strategies developed for Amcor to reduce workplace errors and ensure 100% transfer to the next generation. Also, how workplace competencies can be mapped to relevant national training packages to access government funding and boost employee engagement.</p>
1215 – 1230	Session Break	
1230 – 1300	<p><b>Sustainability Advantage</b> David Holmes Department of Environment &amp; Climate Change NSW</p> <p>David will provide an overview of the Sustainability Advantage Program – a business support service available from DECC.</p>	Open
1300 – 1345	Lunch	
1345 – 1445	<p><b>Case Study</b> Jonathan Krishnamoorthy Lean R Us Consulting</p> <p>JDSU – Lean Transformation</p> <p>Discussion will include lead time reduction of 16 to 4 weeks; effects of multiple sites, countries, continents and time zones; VSMs from customer to supplier and order receipt to shipment; single piece flow or batch process, and pull or not to pull.</p>	<p><b>Case Study</b> Caroline Sunaryo Mechatronics Engineer</p> <p>Caroma Dorf – Plant Upgrade</p> <p>Presentation will cover a major upgrade to the Wetherill Park factory to increase production capabilities, while bringing manufacturing cost down.</p>
1445 – 1500	Afternoon Tea	
1500 – 1545	<p><b>Case Study</b> Scott Edwards S C Mandate</p> <p>Roche Pharmaceuticals – Strategy and Projects</p> <p>Roche Pharmaceuticals is the leader in biotech medicine and one of the top ten global pharmaceutical companies. The key elements of Roche's strategy will be explained along with the details key supply chain projects designed to implement the corporate strategy.</p>	<p><b>Case Study</b> Mike Selbie</p> <p>Memcor – Continuous Improvement</p> <p>Memcor products have become an industry leader in the global water and wastewater treatment markets, with microfiltration and ultrafiltration solutions for drinking water, water reuse, wastewater, desalination pretreatment and industrial process water.</p>
1545 – 1600	Speaker Presentations & Close	
1600 – 1630	Networking	

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	<p><b>Carla Geddes</b></p> <p>Carla Geddes is the Principle of Practicon Pty Ltd. She works with companies to accelerate the rate of improvement of their business. She is the author of the Better Practice Picture Book, available through Learning and Productivity. Carla was Vice President, Operations for Reckitt &amp; Colman (now Reckitt Benckiser) in Canada, and worked for R&amp;C in England and France. She worked for Procter &amp; Gamble for 15 years in Canada in senior roles in production and marketing. In Australia, she was the Operations Director for the International Division of Goodman Fielder.</p>
	<p><b>Brian Levitan</b></p> <p>Brian Levitan is the Principal of Lean Australia. He has successfully facilitated over 25 lean transformations resulting in breakthrough improvement in business performance, staff morale and customer satisfaction. The process ensures that the learning is transferred and the systems are in place for ongoing and sustainable improvement. He founded the Sydney Lean Network in 2003. There are currently more than 400 members.</p>
	<p><b>Doug Fisk</b></p> <p>Doug Fisk has more than 25 years experience in manufacturing, chemical, mining and pharmaceutical industries. During this time he has implemented world class management practices across a broad spectrum of businesses and worked throughout Australia and New Zealand. Doug was awarded the 'Roger Pysden Memorial Fellowship' that enabled first hand experience to be gained studying world class manufacturing processes and technologies outside Australia.</p>
	<p><b>Sarah Adams</b></p> <p>Sarah is director of Business Capability Solutions, a company committed to providing hands-on integrated improvement services with people as the core focus. In addition to being AME Chapter President, she runs an Industry &amp; Investment NSW Business Cluster for Women in Manufacturing. Her qualifications include a Bachelor of Arts in Training &amp; Development and Advanced Diploma in Competitive Manufacturing. Sarah is also a member of the Golden Key International Honour Society.</p>
	<p><b>Jonathan Krishnamoorthy</b></p> <p>Jonathan has a degree in Electrical Engineering specializing in Optical Communication and Fiber Optics from the University of Toronto, Canada. He has worked for companies like Nortel, Bank of Montreal and JDS Uniphase in various roles. He was an Application Engineer and then Product Line Manager with JDSU for over 11 years. The last four years of that was tasked with leading his product line's lean transformation program.</p>
	<p><b>Caroline Sunaryo</b></p> <p>Caroline Sunaryo is a Mechatronics Engineer at Coroma Dorf. She has worked on a wide range of improvement projects, developing significant experience in mechanical, electronic, computer, control and systems design engineering.</p>
	<p><b>Scott Edwards</b></p> <p>Scott Edwards is the former Supply Chain Manager at Roche Pharmaceuticals, and current principal of S C Mandate, a specialist Supply Chain Consultancy. Scott has 30 years experience as a practioner and has been the senior Supply Chain executive in four major companies. He has presented on the Supply Chain in Europe, Asia and the US.</p>

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## Registration Form

### DELEGATE DETAILS

Title: (please circle) Mr / Ms / Dr / Prof / Other

Name: \_\_\_\_\_

Preferred name: (for name badge) \_\_\_\_\_

Organisation: \_\_\_\_\_

Position: \_\_\_\_\_

Email: \_\_\_\_\_

Phone/Mobile: \_\_\_\_\_

### PAYMENT METHOD

Online: [www.ame.org.au](http://www.ame.org.au)

Fax: 03 9898 0249 Phone: 1300 AME AUS

Post: AME, PO Box 193, Surrey Hills, Victoria 3127, Australia

### CREDIT CARD DETAILS

Card type: (please circle)      **Mastercard**      **Visa**      **Amex**

Credit Card No: \_\_\_\_\_

Card Expiry: \_\_\_\_\_

Amount being paid: (\$) \_\_\_\_\_

Name on credit card: \_\_\_\_\_

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

You will receive an emailed confirmation of your registration (faxed or mailed registrations may take one working day). If you don't receive a confirmation please contact us on 1300 AME AUS.

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